

## General Terms and Conditions:

- **Deposit:** A non refundable deposit is required to confirm a booking.
  - ~ One night stay, 50% of the total is required as a deposit
  - ~ Two or more nights, the first nights stay is required as a deposit.
- **Cancellations:** We reserve the right to make a charge for cancellations within 7 days of arrival.
- **Smoking:** The Hollies is a strictly non smoking establishment.
- **Pets:** Unfortunately we are unable to accommodate pets.
- **Check in time:** is between 5:00pm and 7:00pm unless prior arrangement has been made.
- **Check out time:** The rooms need to be vacated by 10:00am.
- **Breakfast:** is served between 7:00am and 9:00am.
- **Children:** We are sorry but we do not accept children under 12 years of age.
- **Takeaways:** Takeaway food is allowed on the premises but please let us know and we can provide cutlery and plates in the dining room at reasonable times. *Takeaway food must **not** be consumed in the bedrooms.*